



Quality Policy

It is the policy of Interface NRM Ltd to provide certification services that meet or exceed the requirements of our customers, accreditation bodies, impartiality committee and other interested parties.

The Directors of Interface NRM Ltd, as well as all co-owners through the Employee Ownership Trust (EOT), recognise the importance of being committed to customer service, confidentiality and impartiality. All management system and certification activities are subsequently operated in a manner which ensures this, through focusing on customer needs, actively managing conflicts of interest and ensuring the objectivity of our staff and associates.

We strive to operate a robust Quality Management System through:

- A shared commitment to excellent customer service.
- Delivering our services to meet the requirements of our accreditation bodies, customers and other interested parties.
- Effective communications.
- Applying the Quality Management System to all company processes everywhere, every time.
- Following the advice and direction given by our Impartiality Committee.
- Ensuring that this Quality Policy is communicated and understood throughout Interface.

Interface NRM Ltd is committed to complying with the requirements of ISO17021, ISO17029, ISO17065 and FSC-STD-20-001, whilst also operating a Quality Management System that meets the requirements of ISO 9001:2015. We are committed to continually improving the effectiveness of our Quality Management System.

This Quality Policy is reviewed for continuing suitability and is made available to interested parties upon request.

Tim Barker
Managing Director

12th January 2026